



Terms and Conditions →

# FxPro Membership Program

## 1. INTRODUCTION AND SCOPE

- 1.1. These Terms & Conditions ("Terms") govern the participation in the FxPro Membership Program (the "Program"), which is offered by the following FxPro entities (each and collectively referred to as "Company", "FxPro", "we" "us" or "our"):
  - a. FxPro Markets CR SRL, incorporated in Costa Rica
  - b. Prime Ash Capital Limited, incorporated in Mauritius
  - c. FxPro Markets Ltd, incorporated in Saint Lucia
  - d. FxPro Global Markets Limited, incorporated in Saint Lucia
  - e. Pro Global, incorporated in St. Kitts and Nevis
  - f. FxPro Global Markets Ltd, incorporated in Bahamas
- 1.2. The Program is offered by the Company to eligible Clients ("Client", "you", or "your") under this Terms. The FxPro counterparty referenced in your Client Agreement with us shall also serve as the counterparty for these Terms.
- 1.3. Please read these Terms carefully and ensure that you fully understand the terms, conditions, and requirements outlined herein before participating in the Program.
- 1.4. These Terms form an integral part of, and should be read in conjunction with, the Company's general Terms & Conditions, Client Agreement(s), and any other applicable policies, guidelines, and legal agreements that govern your use of the Company's services (collectively referred to as "General Business Terms"). By participating in the Membership Program, you acknowledge and agree to be bound by these Terms and Conditions as well as the Client Agreement and General Terms, which are available on our website.
- 1.5. You acknowledge and agree that participation in the Program is subject to these Terms and to any eligibility criteria set by the Company from time to time. The Program may be unavailable in certain jurisdictions due to legal or regulatory considerations, or due to internal business decisions of the Company.

- 1.6. By participating in the Program, you confirm that you have read, understood, and agreed to these Terms, as well as the General Business Terms. The latest version of these Terms is available on our website. If you do not agree to these Terms, you should not participate in the Program.

## 2. INTERPRETATION OF TERMS

- 2.1. For purposes of clarity in these Terms, the following capitalized terms shall have the meaning below. Other capitalized terms not defined here shall have the meanings assigned to them in the General Business Terms.
  - a. **"Account"** means any valid and verified FxPro trading account opened by the Client, subject to these Terms and the Underlying Agreements.
  - b. **"Client" or "you"** means an individual or entity that meets the Company's Client onboarding requirements, has an active trading account with the Company, and is enrolled in the Membership Program.
  - c. **"Eligible Instruments"** means those financial instruments (for example, specific currency pairs, metals, indices, or other CFDs) that qualify for calculating trading volume, Level progression, or rebates under the Program, as determined by the Company at its sole discretion.
  - d. **"Membership Program" or "Program"** means the benefits scheme described in these Terms through which eligible Clients can get Membership Levels and earn rebates, and any other benefits defined by FxPro.
  - e. **"Rebate"** means a monetary amount credited to a Client's Wallet or trading account, reflecting a percentage of any spreads and/or commissions previously paid by the Client. Such amounts may be withdrawable unless stated otherwise in these Terms.

- f. **"Level" or "Membership Level"** means the level of benefits (e.g., Standard, Silver, Gold, Platinum) determined by a Client's trading activity and/or other eligibility criteria set by the Company.

### 3. ELIGIBILITY CRITERIA

- 3.1. The Program is offered at the discretion of the Company. Participation may be restricted based on regulatory, legal, or internal considerations or for Clients in certain jurisdictions. The Company reserves the right to refuse membership at its absolute discretion without prior notice or justification.
- 3.2. The Program is available only to Clients who reside in permitted jurisdictions, as determined by the Company. The Company reserves the right to update, modify, or change the eligibility criteria at any time.
- 3.3. Client must meet specific trading volume thresholds or account activity requirements, which are determined in the Client's profile space in the FxPro mobile or web app.
- 3.4. Clients must have a verified and active trading account and comply with the Company's Know Your Customer (KYC) and anti-fraud procedures and all applicable legal and regulatory obligations.
- 3.5. Certain account types, including but not limited to Elite accounts, cTrader accounts, Promo accounts, and demo accounts, may be ineligible for participation.

### 4. ENROLLMENT AND DURATION

- 4.1. The Company may offer enrolment in the Program automatically to eligible Clients or require Clients to meet specific conditions before participating.
- 4.2. Once enrolled, Clients will receive confirmation via email, push notification, or other approved communication channels. The Company reserves the right to revoke enrolment at any time if the

Client fails to meet the Program requirements or violates these Terms or the General Business Terms, or any applicable legislation.

- 4.3. The Program operates on monthly cycles, unless otherwise specified by the Company.
- 4.4. The Company may, at its sole discretion, modify, extend, shorten, suspend, or terminate the Program, without prior notification.

### 5. PROGRAM STRUCTURE

- 5.1. Membership Levels
- a. The Program consists of multiple levels, namely:
- Standard
  - Silver
  - Gold
  - Platinum
- b. Each level carries distinct benefits and is awarded based on trading volume in Eligible Instruments during a given calendar month. Eligible instruments are determined in the Appendix 1. Required trading volumes for each membership level are determined in the Client's profile space in the FxPro mobile or web app.
- c. Only closed positions held for at least five (5) minutes count toward volume thresholds.
- d. Trades with zero spreads, zero commissions, or designated exclusions by the Company will not contribute to Level progression.
- e. Levels may be awarded based on the trading volume of Eligible Instruments during a calendar month.
- f. Certain trading account types (Elite accounts, cTrader accounts, Promo accounts, demo accounts) may be excluded or may not count toward Level progression.

- g. The level eligibility requirements may differ by country or jurisdiction.

## 5.2. Progression & Reassessment

- a. Levels are reviewed and updated monthly based on trading volume.
- b. Failure to maintain the required trading volume may result in a downgrade.

## 6. BENEFITS

### 6.1. Level-based benefits include but are not limited to:

- a. **Rebates** on trading commissions or spreads.

### 6.2. The Company reserves the right to modify or withdraw benefits at its discretion.

## 7. REBATES

### 7.1. Eligibility

- a. Only Silver, Gold, and Platinum-level Clients qualify for Rebates.
- b. Rebate percentages or amounts may vary depending on Client's Level, and are determined in Client's profile space in the FxPro mobile or web app.
- c. Certain account types (e.g., Elite, cTrader, Promo Accounts, or other excluded accounts as indicated by the Company).
- d. Rebates are given only for trading of certain financial instruments which are determined in Appendix 1.

### 7.2. Calculation & Accrual

- a. Trades must be held for at least five (5) minutes to be eligible.

- b. Rebates accrue monthly and are credited to the Client's Wallet no later than the 30th day of the following month and, unless otherwise specified, are withdrawable funds.

### 7.3. The Company may withhold or revoke Rebates if abuse, fraud, or other violations are suspected. The Company's decision on eligibility is final and binding. The Company reserves the right to not notify you about the exclusion.

### 7.4. The Company's decision on whether certain trades qualify for Rebates is, to the fullest extent permissible by law, final and binding.

## 8. COMPLIANCE WITH APPLICABLE LAWS

### 8.1. Prohibited Activities

- a. Any attempt to manipulate or exploit the Program, including the use of fraudulent identities, trading abuse, or suspected fraud, will result in disqualification.
- b. The Company reserves the right to terminate participation without notice in cases of suspected abuse.
- c. The Program may be unavailable in certain jurisdictions due to legal or regulatory constraints.
- d. The Company reserves the right to modify, suspend, or terminate the Program at its discretion.

### 8.2. The Company provides no guarantee of profit or trading success. It is your sole responsibility to assess whether you can bear the risks when engaging in the Program.

## 9. LIMITATION OF LIABILITY

### 9.1. To the fullest extent permitted by law, the Company (including its officers, employees, and agents) disclaims all liability for any loss, damage, cost, or expense (including but not limited to direct, indirect, incidental, special, or consequential losses, or loss of

opportunity) arising in any way from participation in the Program. This includes, but is not limited to, liability arising from:

- a. technical malfunctions, system failures, or equipment disruptions, whether or not within the Company's control;
- b. unauthorized access, fraud, security breaches, or third-party interference;
- c. any variation in the value, availability, or nature of benefits offered under the Program;
- d. any tax liability or obligations incurred by the Client in connection with the Program; or
- e. the use, redemption, or enjoyment of any benefits, including attendance at events or participation in promotional activities.
- f. any force majeure events.

## **10. GOVERNING LAW**

- 10.1. These Terms are governed by the laws specified in the Client Agreement applicable to each Client's counterparty entity.

## **11. PERSONAL DATA PROTECTION**

- 11.1. Participation in the Program constitutes consent for the Company to collect, store, and process personal data in accordance with its Privacy Policy.

## **12. MISCELLANEOUS**

- 12.1. If any provision is deemed invalid, the remainder of these Terms shall remain in full force.
- 12.2. The Company's failure to enforce any right under these Terms does not constitute a waiver.
- 12.3. The Company may transfer its rights or obligations under these Terms without notice.

## APPENDIX 1. ELIGIBLE INSTRUMENTS

### 1. ELIGIBLE INSTRUMENTS

- EURUSD
- USDJPY
- GBPUSD
- GBPJPY
- EURJPY
- USDCAD
- USDCHF
- CHFJPY
- EURGBP
- BITCOIN
- BTCUSD
- ETHUSD
- ETHEREUM
- GOLD
- SILVER
- WTI
- #AUS200
- #ChinaA50
- #ChinaHShar
- #Euro50
- #France120
- #France40
- #Germany40
- #Germany50
- #GerTech30
- #Holland25
- #HongKong50
- #Japan225
- #Spain35
- #Swiss20
- #UK100
- #US2000
- #US30

- #USNDAQ100
- #USSPX500